



DHIREN POORAN

2018 - 2025

Technical Portfolio

Email
dhiren.pooran@gmail.com

Contact
289-231-3046

Websites
dhirenpooran.blog

Table of Contents



03 Opening Letter

04 CV

05 User Guide: RPG Map Editor II

06 Feature Article: MAID Law Amendment

07 Help Site: Jimmy's Coffee

08 Style Guide: Pet Valu

09 Mini User Guide: BluePlayer

10 Contact Information

Opening Letter



Dear Reader,
Thank you for taking the time to review my technical portfolio. I am a technical writer driven by a deep respect for creative writing and succinct language.

I once aimed toward the engineering field but shifted gears as my interests changed.

However, I still find technology and all the areas surrounding it infinitely fascinating. I'm eager to contribute to this field through something I love – writing.

This portfolio represents a selection of my most meaningful work—from large-scale projects to smaller design pieces—highlighting a combination of creativity, technical expertise, and collaborative process. I look forward to future opportunities to grow and contribute within the field of technical communication.

Sincerely
Dhiren Pooran

CV

**Dhiren
Pooran**

dhiren.pooran@gmail.com

dhirenpooran.blog

289-231-3046

WORK EXPERIENCE

- ✓ 2021 Copywriter,
Amico Accessories
- ✓ 2021 Team Member,
Tim Hortons
- ✓ 2023 Content Creator,
YU Writ Live

EDUCATION

- Bachelor of Arts (hons)
English & Professional Writing 2023
York University
- Certificate
Technical Communication 2025
Seneca College

SOFTWARE SKILLS

Adobe Suite (FrameMaker,
Photoshop, Premiere Pro, Acrobat)

Microsoft Office (Word, Excel,
PowerPoint)

AutoCAD, Visual Studio Code,
Madcap Flare

SPECIALIZATIONS

- Editing & Proofreading
- Technical Drafting & Detailing
- Video & Audio Editing
- Script Writing
- Researching & Creating Content
- Conceptual Visualization

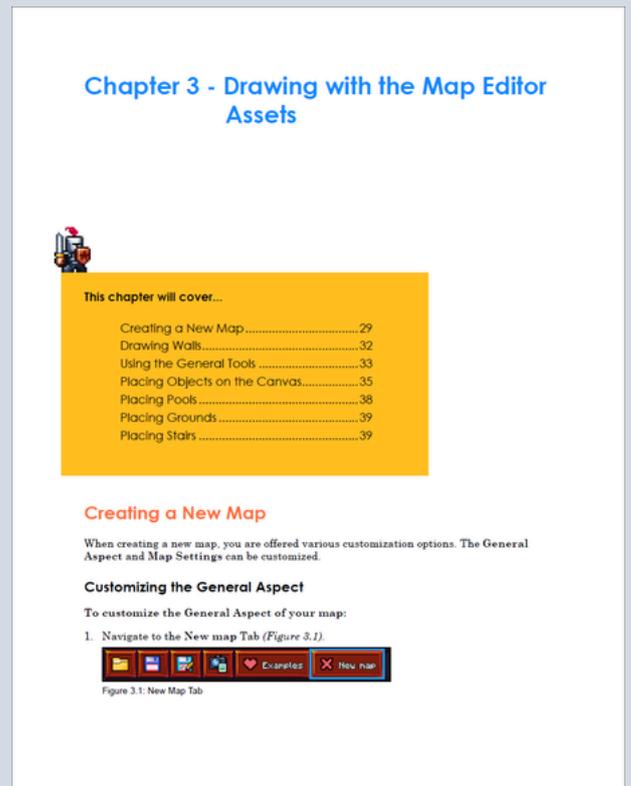
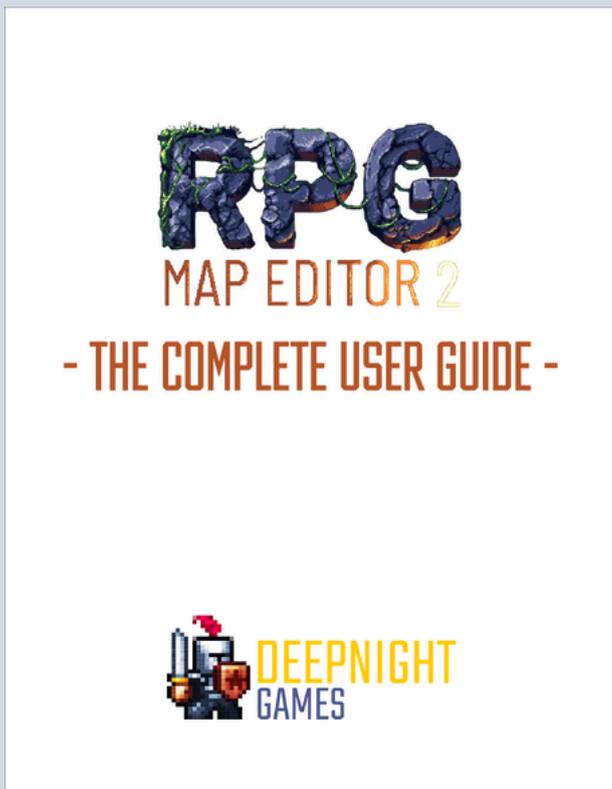
User Guide

RPG Map Editor II



Image credit: Deepnight Games (deepnight.net)

Over the course of 2 months, I wrote a user guide for the software **RPG Map Editor II**.



Chapter 3 - Drawing with the Map Editor Assets



This chapter will cover...

Creating a New Map.....	29
Drawing Walls.....	32
Using the General Tools.....	33
Placing Objects on the Canvas.....	35
Placing Pools.....	38
Placing Grounds.....	39
Placing Stairs.....	39

Creating a New Map

When creating a new map, you are offered various customization options. The General Aspect and Map Settings can be customized.

Customizing the General Aspect

To customize the General Aspect of your map:

1. Navigate to the New map Tab (Figure 3.1).



Figure 3.1: New Map Tab

My guide was geared toward both new and experienced users of the program.

It is a **showcase** and **culmination** of my learned skills in technical writing.

Through my research process, I put together enough information for a new user to jump into map editing, while keeping **plain language** and **digestible layouts**.



Feature Article

MAID Law Amendment

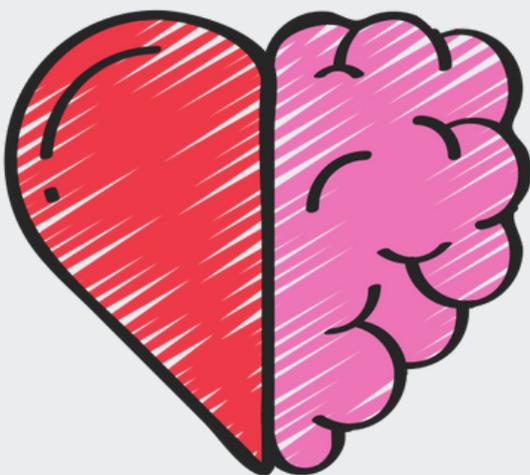
One of my more controversial topics, I wrote a feature article discussing the impact of the [MAID Law Amendment](#).

The amendment concerned instating 'mental illness' as a viable reason for assisted death.

The reality is - it doesn't matter how it happens, it's that it's going to happen.

Lauren Clark

LAUREN CLARK



First-hand experience taught me how important it is to handle a difficult topic with care.

[Respect](#) and [decorum](#) were essential for this project

In my article, I interview a number of medical professionals for their input on the topic.



Help Site

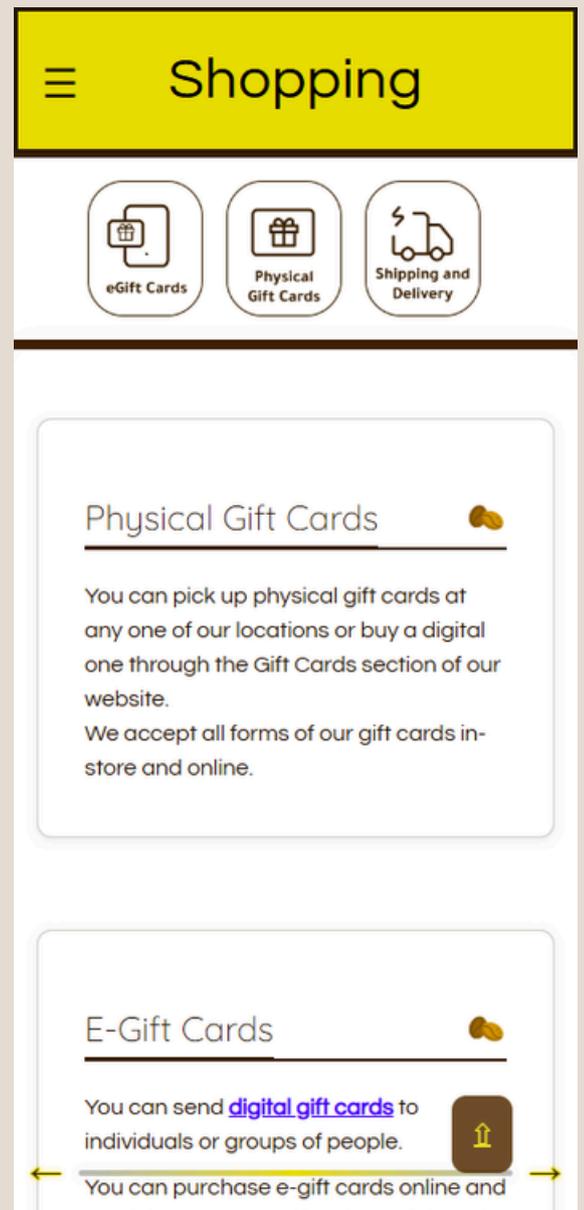
Jimmy's Coffee™

As part of a team of 4, I contributed to curating a help site for **Jimmy's Coffee™**.

We learned and utilized a number of programs to draft, edit, create and showcase our progress.



This was a project which spanned the length of **4 months**.



After numerous revisions, edits and additions we had produced a functioning help site created from the ground up.

Style Guide

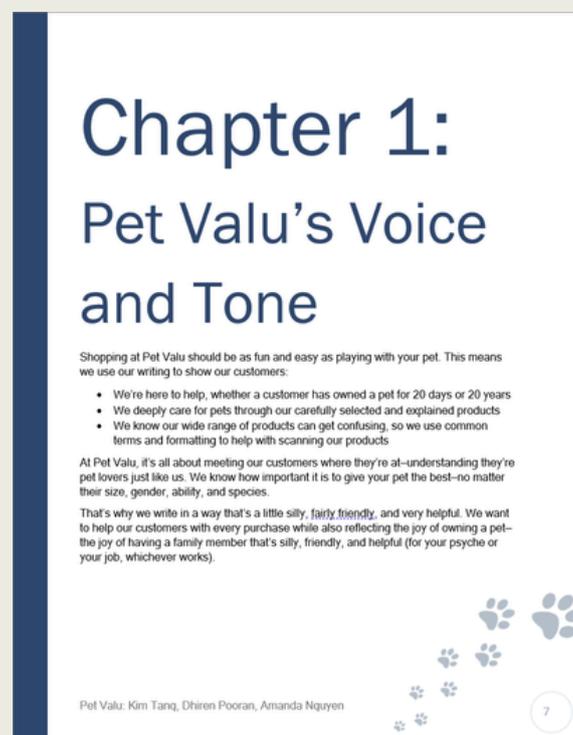
Pet Valu™



This guide required meticulous research of the company's style usage. This included grammar, punctuation, tone, vocabulary usage, inclusivity, etc.

This project required constant **review** and **cross-referencing** up to its completion.

As part of a team of 3, I contributed to a comprehensive style guide for the **Pet Valu™** website.



Collaboration was essential for maintaining consistent voice and tone.



Mini User Guide

BluePlayer

A precursor to my full-length user guide, I wrote a short iteration on the application [BluePlayer](#).

As opposed to [Adobe FrameMaker](#), I used Microsoft Word to create this short user guide.



I learned that technical writing requires attention to detail in **all aspects**, not simply where it may be convenient.

Practices such as redundancy, consistency and layout took new meanings.

This project is where I became familiar with the best practices of technical writing.

BluePlayer User Guide: A Guide for First-Time Users

Using Advanced Player Features

Player Settings

BluePlayer's **Player Features** are among its most robust qualities, offering a highly customizable listening and viewing experience. The **Player Features** are outlined below:

- 1. Equalizer** - Used to adjust the audio quality with a high degree of detail.
- 2. Action Bar**
 - a. Add to** - Adds the current song/video to your queue or one of your playlists.
 - b. Share** - Allows you to share the current song/video through a link.
- 3. Playback Bar**
 - a. Previous** - Returns you to the previous song/video, if one is available.
 - b. Play** - Pauses or plays the current song/video.
 - c. Next** - Plays the next song/video in your queue.

Dhiren Pooran



Contact Information



Thank you for reviewing my portfolio. If you'd like to see more of my work, check out my website above.

I am available to speak through the methods below. Feel free to connect with me however you like.

Email
dhiren.pooran@gmail.com

Contact
289-231-3046

Websites
dhirenpooran.blog